

ARIES Users Group Training Webinar



Presented by **California Department of Public Health**
Office of AIDS

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Care Branch

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Office of AIDS (OA) Quality Management Measures



- **Management memo for HIV/AIDS providers**
 - 5 medical indicators and 3 non-clinical indicators
- **Webinars between the Office of AIDS and medical providers**



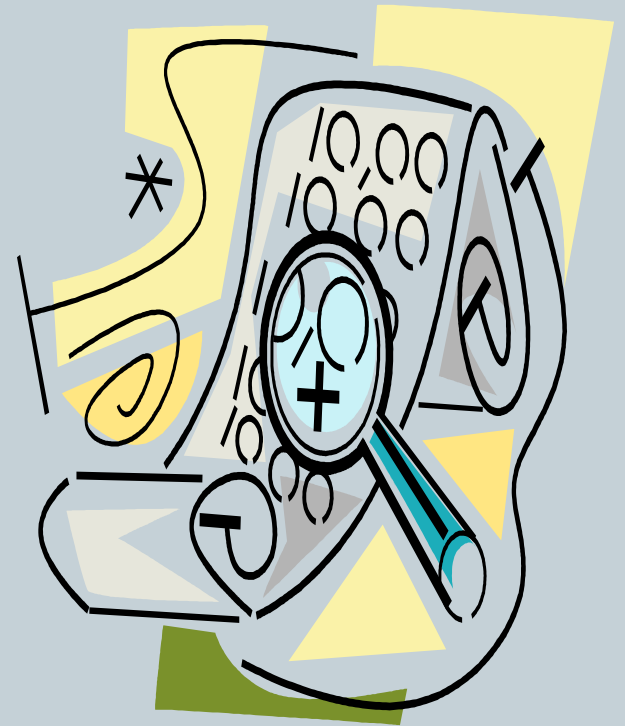
HIV Care Program (HCP)

- Provides funding for programs that offer medical and support services for people diagnosed with HIV/AIDS
- Quality Management program required by HRSA
 - ✦ Monitor and analyze data provided by contractor
 - ✦ Assess findings
 - ✦ Use data to improve outcomes

HCP



- Office of AIDS is implementing a comprehensive QM plan
- Each Medical Provider should have Quality Management plan
- Today, Measure 1





HIV/AIDS Bureau (HAB)

Indicator 1: Medical Visits



**PERCENTAGE OF CLIENTS WITH
HIV INFECTION WHO HAD TWO
OR MORE MEDICAL VISITS IN
AN HIV CARE SETTING IN THE
MEASUREMENT YEAR**

Measure 1: Why it's Needed



- Schedule routine medical visits for HIV-infected patients who are clinically stable.
- Measure signals an aspect of care that directly influences morbidity and mortality
- Improved experience for primary providers*
- Measure is practical and evidenced-based



Reference--<http://hab.hrsa.gov/special/habmeasures.htm>

*Kitahata, M., Van Rompaey, S., et al. Primary care delivery is associated with greater physician experience and improved survival among persons with AIDS. *Gen Intern Med.* Feb 2003;18(2):157-8.

HAB Measure 1: Why it's Needed



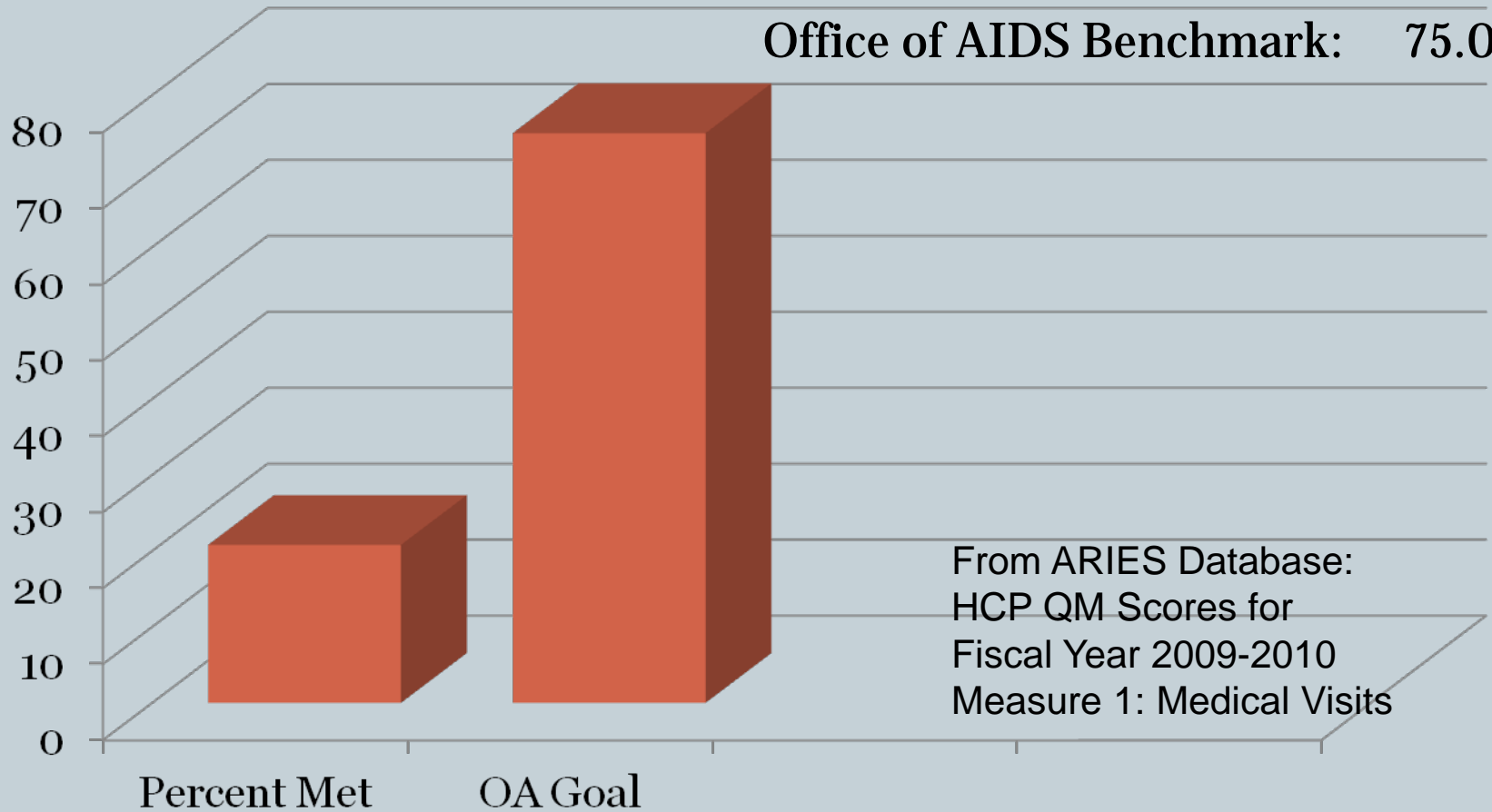
- **Better health outcomes for patients**
 - ✦ Better survival rate
 - ✦ Decreased emergency room visits/hospitalizations
 - ✦ Cost effective
 - ✦ Increased patient compliance to therapy

HAB Measure 1: Where we stand



Percent of Benchmark met: **20.79%**

Office of AIDS Benchmark: **75.00%**



From ARIES Database:
HCP QM Scores for
Fiscal Year 2009-2010
Measure 1: Medical Visits

Part B Funded
Medical Providers

HAB Measure 1 Reports

- OA will continue to monitor data collection
- Check your own statistics
 - 75% benchmark
- PDSA Cycle-**PLAN, DO, STUDY, ACT**



PDSA Cycle

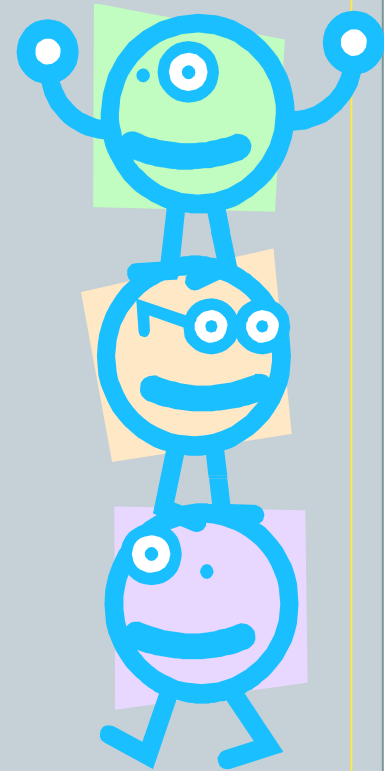


**Data
Assessment**

**Technical
Assistance**

Review Provider Performance
Review Outcomes
Reevaluate Data

**OA
Communication
with Providers**



Contact Information/Resources



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- *HIV/AIDS Bureau-*
- <http://habhrsa.gov/special/habmeasures.htm>
- *National Quality Center-*
- <http://www.nationalqualitycenter.org/index.cfm>
- *HIVQUAL-*
- <http://hab.hrsa.gov/deliverhivaidscares/hivqual.html>